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SJSU King Library

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Academic Gateway is published twice a year by SJSU's King Library for the university administration, faculty and staff. To learn more about library programs and resources, visit library.sjsu.edu.
Welcome back to the SJSU Library! There are many exciting new developments being introduced this fall, and this issue of Academic Gateway provides important details about all of them. I am excited and honored to highlight some of the hard work and ingenuity of the library staff and faculty that made all of these developments possible.

The biggest change is our new library online catalog and discovery system, OneSearch. The California State University's OneSearch is now the largest shared library management system in the country. Researchers can use OneSearch to access the over 29 million holdings at all 23 CSU libraries. This "next generation" library system provides state of the art search tools for discovering and acquiring information resources. Integrated into OneSearch is CSU+, which allows users to request items from any of the CSU libraries to be delivered right here to SJSU within two to four days. A simple click will take you to the results of your search in the San José Public Library's catalog.

Another exciting enhancement is the King Library Unified Service Point. Library visitors needing assistance will be greeted on the first floor and connected with help at one location, rather than having to go to different floors. For instance, if you need assistance with microfilm or government documents, you can get that assistance right on the first floor. The same is true for expert research assistance by our faculty librarians. The next time you are in the library, visit the new service desk. This is another way the library faculty and staff achieve their commitment to providing seamless service to the campus.

Other big enhancements include: 24-hour extended study for SJSU students, faculty, and staff with a current Tower card (Sunday through Thursday); late-night tutoring in the library from 9 p.m. to 1 a.m.; the opening of the new Writing Center on the library’s second floor; and self-service checkout of laptops, iPads and other technology.

It has been a busy summer and I invite you to read this issue to learn more about what the library staff and faculty have in store for you this year.

Tracy Elliott
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University Scholar Series
Co-sponsored by the Office of the Provost, the university library, the Office of Faculty Affairs, the Office of Graduate Studies and Research, and the Spartan Bookstore, the University Scholar Series showcases the important research and scholarly activities of SJSU faculty members. Speakers are recommended in collaboration with the RSCA Advisory Council. For the latest information on the series, visit library.sjsu.edu/uss. Following are the speakers in the fall series.

Cultures in Disaster? Critical Anthropology of Local and Global Encounters
A.J. Faas, Department of Anthropology
Wed., September 27, noon-1 p.m.
King Library 225 (second floor)
Dr. Faas’s research focuses on the complex issues of cultures in disaster recovery and how cultural misunderstandings and biases exacerbate the material destruction of disasters we often think of as "natural." He will present cases of cultural problems in his research around Mt. Tungurahua. He then takes us to his latest research endeavor—investigating how culture is imagined by experts and incorporated into the policies and practices of disaster management organizations around the world. Dr. Faas is an assistant professor in the Department of Anthropology in the College of Social Sciences.

Risk and Protective Factors for Anger and Violent Behavior in U.S. Military Service Members
Miranda Worthen, Dept. of Health Science and Recreation
Wed., October 11, noon-1 p.m.
King Library 225 (second floor)
Dr. Worthen’s research is at the intersection of public health and social justice. She previously co-coordinated a participatory action research study with young mothers in West Africa who had been child soldiers. That work has been widely cited, including in the UNICEF Paris Principles. More recently, Dr. Worthen has led a mixed-methods study aimed at understanding reintegration challenges for U.S. Veterans and service members. Dr. Worthen is an associate professor in the Department of Health Science & Recreation in the College of Applied Sciences & Arts, and coordinates the undergraduate Public Health program.

A Practical Education: Why Liberal Arts Majors Make Great Employees
Randall Stross, School of Management
Wed., November 29, noon-1 p.m.
King Library 225 (second floor)
In his latest book, A Practical Education: Why Liberal Arts Majors Make Great Employees, Dr. Stross shows that liberal arts majors can succeed not in spite of, but because of, their education. The book presents ten profiles of recent Stanford graduates who chose humanities majors. The stories of their first-job experiences in Silicon Valley may embolden other employers to give liberal arts majors a similar chance to demonstrate how multi-capable they are. Dr. Stross is a professor in the School of Management in the College of Business. Among his eight previous books is The Wizard of Menlo Park: How Thomas Alva Edison Invented the Modern World (2007).

SJSU Annual Author & Artist Awards
Fri., November 3, 6:30-8:30 p.m.
Grand Reading Room
SJSU faculty and staff who have published in 2017, submit your information at bit.ly/2sroEN4 to be included in this year’s Annual Author & Artist Awards. Books included must be from a reputable publishing house and may be scholarly works of fiction or non-fiction, poetry, art books, textbooks, anthologies or edited books. Vanity press books, self-published books, unpublished manuscripts, pamphlets, brochures, custom-published course anthologies, book chapters and course packs do not qualify. Other major works such as plays, video and music may be considered.
SJSU Annual Author & Artist Awards is designed to recognize faculty and staff who have recently published a book or other major works of general interest and significance. We look forward to celebrating your accomplishments with the campus and the community at large. The Office of the Provost and the university library are pleased to sponsor this event. For more information contact:
Elisabeth Thomas
Outreach Librarian
elisabeth.thomas@sjsu.edu
408-808-2193

For more information about these and other public events, visit the King Library website at library.sjsu.edu/events.
Exhibits

Fall 2017

Second Floor

Islamic Art Exhibit
September 1 to October 30
Mixed Media
Artist: Various

Face Making — Art of Portraiture
November 2 to November 30
Oil Paintings
Artist: Bhavna Misra

Portuguese Cobblestones
Pavements in the World
December 2 to January 30
Photos
Presented by: Manuel Bettencourt

Fifth Floor

Reed Magazine at 150 Exhibit
The exhibit area near the elevators on the fifth floor of the King Library features early student publications that form the canon of periodicals that evolved into Reed Magazine.

Legacy of Poetry Exhibit
The Special Collections Reading Room exhibit features photographs, publications and mementos about two famous poets, Edwin Markham and Henry Meade Bland.

Fourth Floor

A Return to Play
August 1 to August 30
Drawings
Artist: Karen Kinney

Bright Stars of Bethlehem
September 5 to September 28
Photos on Canvas
Presented by: Martha Meyer

History of Thanksgiving
October 4 to November 30
Drawings
Artist: David Mejia

Did You Know?
A frequent spot for SJSU students to study and collaborate, the fourth floor of the library has almost doubled its power and lighting.
Introducing SJSU Library’s new unified CSU-wide catalog!

By Rae Ann Stahl

On June 27, the SJSU Library and the other 22 CSU campus libraries launched a new unified catalog system, OneSearch, improving access to SJSU Library resources and connecting SJSU Library users to over 29 million print books across all 23 CSU campuses. OneSearch, a next-generation library catalog, unites book, article and media search and discovery functions into one system.

The primary goal of this upgrade is to enrich the research experience of students while assisting faculty and staff in their scholarly and professional pursuits. In addition to finding information more efficiently, OneSearch provides an intuitive, mobile-friendly user interface that is customizable for SJSU students, faculty and staff. All 23 CSU campuses will utilize the same catalog system, but OneSearch functionality allows for individual campus modifications. Contact a liaison librarian for additional help. To find your librarians, go to library.sjsu.edu/staff-directory/sjsu-library-subject-liaisons.

Basic Search and Brief Results

You can narrow your search results by using facets such as availability, resource type, publication date, author/creator, subject and more.
A key feature of OneSearch is CSU+, a new resource-sharing system with which students, faculty and staff have the ability to view and request books and media from any of the 23 CSU campuses and have them delivered to their home campus within two to four days. CSU+ is seamlessly unified with OneSearch and replaces the previous Link+ system. Additionally, SJSU Interlibrary loan’s ILLiad services for students, faculty and staff are more fully integrated into OneSearch.

**Loan periods for CSU+:**

- CSU+ books: 60 days, no renewals
- CSU+ media: 30 days, no renewals

The library took the implementation of OneSearch as an opportunity to review our loan periods for the checkout of materials. We realized that we could allow longer loan periods to SJSU users with OneSearch.

**The new loan periods are:**

- Undergraduate students: 16 weeks, no renewals
- Graduate students: 16 weeks, 5 renewals
- Faculty & staff: 1 year, 10 renewals

This launch is a culmination of three years of collaborative work between the 23 CSU libraries. SJSU Library staff, librarians and administrators took system-wide leadership roles throughout the OneSearch planning and implementation process.

We know that many of SJSU’s users value the partnership that we have with San José Public Library (SJPL), which allows easy access to both our libraries’ collections. All SJPL resources will remain available to SJSU users. We customized the OneSearch interface so that SJPL catalog results can be displayed with just one click.

As faculty prepare for classes, note that direct permalinks to library resources such as ebooks and articles will not change with the launch of OneSearch. Links to catalog records will be updated.

More information is available at: libguides.sjsu.edu/onesearch/permalinks

Visit OneSearch at: library.sjsu.edu/OneSearch

For more information, please visit: libraries.calstate.edu/key-initiatives/ulms/ or contact your subject librarian.
Example of a CSU+ Request

Do not worry if King Library does not have the text you are looking for. OneSearch’s incorporation of CSU+ allows users to search the resources of all 23 CSU libraries at once. When you have found the text you are looking for, click “CSU Resource sharing request.” The item will be at SJSU Library in two to four days.

Click “CSU Resource sharing request” to start the request.

Optional: Click “show libraries” to see CSU libraries that hold the item.

Optional: Include volume(s) when appropriate.

Click “request” to place the request.
Transforming the Library

The King Library is undergoing an extensive transformation this fall. Several exciting new changes are taking place in library services to respond to student demand!

From dusk till dawn five days a week
The SJSU Library will now be open 24 hours, five days a week! The library has previously been open for students, faculty and staff with 24-hour access during midterms and finals only. Library staff surveyed students to determine whether the extended hours were successful. The result? A large number of students responded saying the extended hours were helpful and saved them in their moment of need. It did not take much before students started asking if the library could be open 24 hours throughout the year. The need for this became obvious when over 1,000 students were using the building after midnight. With the thumbs-up from Provost Andy Feinstein, the King Library can extend the hours throughout the semester. Future plans include bringing in self-checkout laptops, iPads and other technology. Starting in September, the library will be open Sunday at 1 p.m. until Friday at 6 p.m. and Saturday from 9 a.m. to 6 p.m. A valid Tower Card is required during late hours.

Late-night tutoring
Extended hours five days a week is part of the numerous changes taking place during the evening in the library. Late-night tutoring for certain Science and Math courses that have been shown to be the most challenging for students will also be provided. The library has been working closely with SJSU Peer Connections to employ experienced and well-trained peer tutors for this service.

The drop-in hours on the second floor will be from 9 p.m. to 1 a.m Sunday through Wednesday. These tutoring hours are ideal for students who want answers to quick questions about coursework or who want a second pair of eyes to review their assignments. Late-night tutoring at the library starts on Sunday, September 10.

Unified Service Point
Starting this fall, both the library circulation and reference desks will be located on the first floor to create a Unified Service Point. Service desks in the library have been merged to provide students, faculty and staff one central location to find answers to all their information needs. This desk will be staffed by guides who can answer questions about the website and using library services as well as help with navigating the library building itself. SJSU librarians are available for research consultations. The goal in merging service desks is to have one central location for students, faculty and staff to ask questions and receive guidance, rather than having to go to various floors for information.

Library staff and faculty are proud to be able to welcome students and provide them with new library services to assist in academic success.
Research Commons

Assisting the SJSU community in their research lifecycle

The SJSU Library will expand its current basic research services by adding resources and creating a defined space for researchers. An ad-hoc task force was formed to develop a concept for the space in 2016 with representatives from the Office of Research, Research Foundation, Office of Graduate & Undergraduate Programs, Office of Student & Faculty Success, Faculty Senate and the library. Moreover, several models were examined, faculty and students were surveyed and focus groups were held to determine the services that would be most useful to faculty and student researchers from the many disciplines represented at SJSU.

The Research Commons will provide a suite of services in a single location, providing expertise and a collaborative, technology-enhanced space. The goal is to provide support for researchers in each stage of the research lifecycle; from research design and funding to dissemination and publication. There will be experts to assist with education, training, referrals, and a physical and virtual space to showcase research. Researchers will be able to collaborate with others at SJSU and across the globe as well as find quiet space to work and write.

In order to promote a positive learning environment, the library envisions a physical space that will be motivational and attractive, allowing for “happy accidents” to occur. The Commons will have an open colloquium area and a drop-in area where staff will greet researchers, answer questions, and direct faculty and students to appropriate experts, offices and resources throughout the university according to their needs. A virtual Research Commons will complement the in-person model.

With the development and implementation of a Research Commons, the SJSU Library will be able to guide researchers through any part of their research process. For more information about the upcoming Research Commons, contact:

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Affordable Learning Solutions
Aiding students one textbook at a time

By Christa Bailey & Adriana Poo

As part of SJSU Library’s goal of providing students with cost-effective resources to help their academic careers, Affordable Learning Solutions (ALS) supplies students who are struggling to finance their higher education with affordable Open-Educational Resources (OER) such as textbooks. The Textbook Affordability Act of 2015, also known as AB 798, encourages instructors at California State Universities to adopt lower cost, high-quality OERs into their courses. In fall 2016, San José State University’s ALS coordinators were awarded AB 798 grant funds. SJSU Librarians used these funds to create a program called TEAM (Teaching with Engaging and Affordable Materials).

At the end of spring 2017, TEAM faculty efforts saved students a total of $72,094 by switching to OER materials.

- Total number of faculty adopters: 8
- Total number of courses: 9
- Total number of students: 325
- Average savings by student: $221.83

By the end of spring 2018 we hope to reach our goal of integrating OER into 49 course sections.

For more information please contact Christa Bailey, Academic Liaison Librarian at christa.bailey@sjsu.edu, 408-808-2422 or Adriana Poo, Academic Liaison Librarian at adriana.poo@sjsu.edu, 408-808-2019.

Here is what a faculty member had to say about her TEAM experience:

"I was able to free myself much more to include topics on ableism and disability culture, LGBTQ issues, role of any professional provider or educator in preventing bullying and discrimination and being an ally — these are not topics that are commonly included in textbook chapters on cultural-linguistic diversity issues so I think I’ve studied and grown much more as an instructor."

-Nidhi Mahendra, Ph.D., CCC-SLP
Department of Communicative Disorders and Sciences
With over 90 student assistants working on staff at the SJSU Library, there are lots of opportunities for these student employees to gain job training and contribute their skills and intellect to SJSU. The following is a spotlight on four of these real-world lifesavers who found fulfilling work at the King Library. It goes to show that the library is a place for students who are looking to acquire professional experience as well as meet internship requirements for many academic majors.
Ivania Chavez
Access Services Student Assistant

You may have seen Ivania rocking angel wings as part of Access Services in the King Library or helping a student check out a book from the first floor desk. Ivania is currently getting her degree in accounting and is expecting to graduate in fall 2017. She has learned basic management skills, which will help her later on her road to success. While Ivania is also the go-to student employee in the library’s Administration, working for the Dean’s Office and assisting at the Reception Desk, she enjoys the interaction with students and patrons that comes with working in Access Services. She wants students to know that the library has a multitude of services that will benefit them as students and beyond in their careers. Ivania has gained valuable support from her mentors and can confidently say “they have your back.” Ivania expressed how willing the library is to help others: “We want to give access, not take it away.” Even though navigating the library website or the library building can be difficult for students, all you need to do is ask and you can count on Ivania to be right there with you to guide you through.

Eilene Lueck
Access Services Student Assistant

Eilene is the library’s very own future archeologist! She is an anthropology major with a focus in archeology and expects to graduate in fall 2017. Working under Access Services has given Eilene the opportunity to acquire skills in cataloging, which she has been able to use in her career when sorting items into categories while excavating at a burial and plantation site in the Republic of Saint Kitts and Nevis. Eilene understands how difficult it may be for students to navigate the catalog and enjoys helping students learn how to conduct their research. “Tailoring how you communicate to certain patrons can be difficult at times,” but despite this she aims to “assist as many students as possible,” especially with the implementation of the new OneSearch catalog. Under the guidance and support of her mentors, Eilene has “gained the confidence [and knowledge] to do [her] job.” Working in the library has given Eilene the opportunity to use the skills she has learned on the job toward her future career as an archeologist, supporting the library’s goal of aiding students beyond their academic career.
Shelly Lin is majoring in accounting information systems and expects to graduate in spring 2018. She began her student assistant career in the On Fourth Café located on the first floor of the SJSU Library. However, she found herself spending so much time in the library that working for the library seemed like a natural step. Shelly enjoys interacting with students and co-workers, but she has found value in working for SCS for other reasons, too. “Working in SCS, I get to meet students from all over from different departments and backgrounds.” The SJSU Library is a diverse hub and Shelly is proud to be a part of such a unique environment. The students and mentors of SCS always try to make the workplace enjoyable; one way they do this is through a variety of pranks. The leaders of SCS take the time to incorporate humor into the work environment, and students like Shelly love it. One challenging aspect of working under SCS is trying to “accommodate to the needs of every student [when] different students require different resources and supplies.” However, Shelly endeavors to figure out solutions in order to meet the needs of every student. Soon the SCS area will be redesigned in order to make the layout more welcoming to students. Shelly explains that the “goal is to increase ease of access and efficiency.”

Opinder Dhami is a biomedical engineering major and expects to graduate in spring 2018. One of the many challenges Opinder faces in SCS is teaching students how to wind up cords. SCS provides a video tutorial on how to properly care for cords, so that they will last longer and all students will have the opportunity to use them. Opinder enjoys working with her co-workers and has fallen victim to their pranks several times! She has lost her keys at SCS on multiple occasions, eventually finding them in the most obscure places. Despite how often she loses her keys, she values the camaraderie and “friendship with the other student assistants and mentors.” SCS’s manager Neil Ordinario has proven to be an accommodating mentor, “always willing to cover shifts when he can.” Sharon Thompson, Student Technology Training Coordinator, has also been a great mentor to Opinder by “listening and giving good advice on any question” she may have.
Interned but Not Forgotten

By David Fournier

CSUs Commemorate Japanese American History in a New Digitization Project

Following the attack on Pearl Harbor by Imperial Japanese forces, America’s anti-Japanese paranoia increased dramatically. President Roosevelt responded to these fears by signing executive order 9066 on February 19, 1942. As a result of this order, over 120,000 first-generation (Issei) and second-generation (Nisei) Japanese Americans were removed from coastal regions and held against their will in internment camps. The camps were constructed in remote areas in Arizona, Arkansas, California, Colorado, Idaho, Utah and Wyoming.

In association with 14 other CSU libraries, SJSU’s Special Collections and Archives has contributed digital images to a central online database through CSU Dominguez Hills. The Japanese American Digitization Project commemorates the internment of Japanese Americans, along with others deemed “enemy aliens,” who were incarcerated within America for up to four years during the war. When completed, the database will provide access to 300 linear feet of archival collections.

With generous funding from the National Park Service, this project aims to improve access to collections and collaboration in the CSU community. These CSU collections will be used to discover new information and act as a reminder that such events should never be tolerated again.

The CSU campuses involved in this project contributed various digital collections: photos, documents, recordings and maps. All of these items hold significant value in that they remind us of the harsh realities in America during a time of war and mass hysteria.

The database also serves as a teaching tool that can apply to current events: 21st century terrorism, anthropology, civil rights, political science, sociology and ethnic studies. The Japanese American Digitization Project database is available to search for free at csujad.com.

For more information about this digitization project or SJSU’s Japanese American history images, contact SJSU’s Special Collections & Archives at 408-808-2062 or Associate Dean Colleen Cuddy at 408-808-2008 or colleen.cuddy@sjsu.edu.
San José Studies
Looking for a great resource for local history and culture? Now it is right at your fingertips. A newly digitized San José State University journal is now accessible online through SJSU ScholarWorks (scholarworks.sjsu.edu/sanjosestudies). San José Studies was published from 1975 to 1995 and was sponsored by the SJSU Research Foundation.

Issues were published three times a year — winter, spring and fall — and included critical and creative prose, as well as poetry, interviews and photographs. Though the focus was multidisciplinary, there was a particular interest in Bay Area and California cultures. Special issues focused on César Chávez, John Steinbeck, and Ezra Pound, among others.

The university library staff and faculty thank and acknowledge the Research Foundation, the copyright owner and publisher, for permitting this digitization project. The journal’s physical copies can be found in the library’s Special Collections and the in-house digitization was coordinated by April Gilbert along with student assistants Joshua Luna and Jonathan Wong, who prepared, digitized and assigned metadata. SJSU ScholarWorks is a digital repository of the research, scholarship and creative works of San José State University faculty, students and staff.

Go to scholarworks.sjsu.edu for more work created by the campus.

HeinOnline Database
HeinOnline is an online database containing over 150,000 titles and 145 million pages of legal history and government documents in a fully searchable, image-based format. The database provides comprehensive coverage from the inception of more than 2,300 law-related periodicals. Along with its vast collection of law journals, it contains the entire Congressional Record, Federal Register and Code of Federal Regulations, complete coverage of the United States Reports dating back to 1794, and entire databases dedicated to treaties, constitutions, case law, world trials, classic treatises, international trade, foreign relations, U.S. Presidents and much more.

ASTM Standards & Engineering Digital Library
Founded in 1898 as the American Section of the International Association for Testing Materials, ASTM International predates other standards organizations. Now, SJSU Library has access to the ASTM digital library.

The digital library includes journals, 12,900 standards, technical publications, manuals, proceedings and bulletins that cover engineering disciplines such as: aerospace, biomedical, chemical, civil, environmental, geological, health and safety, industrial, materials science, mechanical, nuclear, petroleum, soil science and solar engineering.
An Ann Agee

Deselection is a necessary but politically sensitive part of an academic librarian’s responsibilities. Ann Agee’s newly published article in Collection Management, “Faculty reaction to deselection in academic libraries: A psycholinguistic analysis,” analyzes editorials, articles and book chapters chronicling faculty response to weeding from a psycholinguistic viewpoint. These findings provide a template for what librarians can expect when beginning a deselection process and point to best practices for working effectively with faculty.

Natasha Allen

Natasha was a recipient of the Academic Affairs Staff Professional Development Grant, which she used to fund her trip to Schaumburg, Illinois, to present at the 2017 Ex Libris Users of North America (ELUNA) Conference. Her presentation was entitled “Check Your Expectations: Testing Self Check in a Consortium Environment.” Natasha’s funding was provided through the Office of the Provost.

Christina Mune

Christina Mune received a travel scholarship to attend the LITA (Library Information Technology Association) AvramCamp at ALA Annual in Chicago. This one-day camp focused on topics surrounding women in library technology such as overcoming “imposter syndrome,” creating inclusive job postings and strategies for supporting and promoting women in IT. Christina will publish a review of the event for the LITA organization in the upcoming months.

James Tan

James Tan was awarded a professional development grant through the Office of the Provost in November 2016. The award was for a month-long online class about emotional intelligence in the library, which he completed this May. This course has given James a greater appreciation for the value of emotional intelligence in the workplace and an enhanced understanding of how being able to self-assess one’s natural emotional response is beneficial to effective communication. Along the way, the course also explored concepts of empathy, active listening and the effects of having a positive outlook towards attaining a desirable outcome.
Library Faculty & Staff Updates

Rae Ann Stahl
Rae Ann Stahl, Associate Dean of Technology and Information Services, recently presented at the Educause Connect Conference in Chicago. The title of the presentation was “Implementing a Unified Library Management System (ULMS) for 23 Universities: the Politics of Library IT Collaboration.”

Justin Villena
Justin Villena had the privilege of going to Silicon Valley Comic Con thanks to a grant awarded through the Office of the Provost. He also had a recent position change from Research Services to Information Technology Services. He will be in charge of Media Services and will handle audio and visual technology. Justin has also applied to the Library Information Science program and has been accepted into the program.

Yen Tran
Yen Tran was accepted as a scholar to the Institute for Research Design in Librarianship (irdionline.org) where participants from across the nation will learn how to design and refine a research project. Once back at their institutions, the scholars will spend the next year conducting the research they have proposed. Yen will be studying transfer students at SJSU and their interest in, motivations for and challenges to conducting research with faculty in order to identify strategies for libraries in supporting this ever-growing student population.

Did You Know?
The King Library has a graduate-student-only space—the Grad Lab, located on the lower level of the library. Graduate students can check out a locker in the lab for an entire semester. Students must reserve these lockers through Student Computing Services on the fourth floor. Two iMacs and two PCs with SPSS, Notepad ++, R, CN3D, Qiqqa, Adobe Creative Cloud and more are available. Graduate students must have a valid Tower Card.