

Interlibrary Loan (ILLiad): Creating an Account

1. Do you need a book that the library doesn't own and you can't find it using Link+?
2. Did you find the perfect article for your research but it isn't available in the library's databases? Try Interlibrary Loan.
3. Interlibrary Loan, or ILLiad, is a service that allows library patrons to borrow items from libraries all over the world.
4. This is different than Link+, which only lets you borrow from some academic and public libraries in California and Nevada.
5. You can use Interlibrary Loan to borrow items such as books, videos, DVDs, CDs, and microfilm, as well as journal articles in both hard-copy and electronic format.
6. But there are some things you cannot request from ILLiad:
 - a. items already owned by the library
 - b. items on Course Reserves, and
 - c. textbooks
7. In order to use ILLiad, you'll need to first create an account. To do this, begin at the library's home page, library.sjsu.edu, and click Library Accounts, and then select Interlibrary Loan.
8. Then, click on First Time Users? Start here.
9. Here you'll see a warning about copyright restrictions. At the bottom of the page, click on "First Time Users Click Here."
10. Fill out the top part of the form with your personal information.
11. Next, click on Choose a Status and select your current status.
12. Choose your department or major from the Department/Major drop-down window, the library you are affiliated with (SJSU / King Library), and the location you would like items delivered to. You can choose the King Library or any of the branch libraries.
13. Once you've completed the form, choose a username and password, and click Submit Information.
14. That's it! You're all done. Now you just need to place your request.
15. For details on how to do this, see our tutorial [Interlibrary Loan \(ILLiad\): Placing a Request](#).